

Terms of IMPREGNEEROUTLET, established in Poederoijen.  
Based on terms and conditions for online shops.

## 1. General

1.1 These terms and conditions apply to every offer and every IMPREGNEEROUTLET IMPREGNEEROUTLET between buyer and negotiated agreement. The conditions are accessible to everyone and included on the website of IMPREGNEEROUTLET. On request we send you a written copy.

1.2 By placing an order you acknowledge that you agree with the delivery and payment terms. IMPREGNEEROUTLET reserves the right to change its delivery and / or conditions after the expiry of the term.

1.3 Unless otherwise agreed in writing, the general or specific conditions or stipulations of third parties are not recognized by IMPREGNEEROUTLET.

1.4 IMPREGNEEROUTLET guarantees that the delivered product meets the contract and meets the specifications listed in the offer.

## 2. Delivery

2.1 Delivery takes place while stocks last.

2.2 Under the rules of distance selling will IMPREGNEEROUTLET orders within 7 days to run, unless a different delivery period is agreed. If delivery within 7 days or else agreed delivery time is not possible (because the ordered is out of stock or no longer available), or there is other reasons for delay, or an order can not or only partially executed, the buyer receives After placing the order as soon as possible and in that case he has the right to cancel the order without penalty.

2.3 The supply obligation IMPREGNEEROUTLET, subject to proof, are satisfied once the once offered to the consumer goods delivered by IMPREGNEEROUTLET. For home delivery extends the report of the carrier, alleging refusal of acceptance, the full proof of the offer to deliver.

2.4 All on the website are indicative. At the time limits may therefore not legally binding.

## 3. Prices

3.1 Prices will not be increased within the duration of the offer, unless legal action is necessary or if the manufacturer interim price policies.

3.2 All prices on the site are subject to misprints. For the consequences of misprints no liability is accepted.

3.3 All prices on the site are in Euros and include 21% VAT.

## 4. Viewing period / right of withdrawal

4.1 If there is a consumer purchase, under the Act on Distance (Article 7: 5 BW), the buyer has the right (a part of) the delivered goods within a period of 14 days with reason. This period begins when the ordered goods have been delivered. The customer is obliged, before proceeding to return accordingly within the period of 14 working days of receiving written notice to IMPREGNEEROUTLET. If the customer within the period of 14 days of receipt has not been reported to use the legal right to return, the sale is a fact.

During this period the consumer will treat the product and packaging. This means that only products undamaged and unopened can be returned. If he exercises his right of withdrawal, he will return the product at own expense within 28 days of receipt to the entrepreneur, according to the reasonable and clear instructions provided by the entrepreneur.

The customer must prove that the goods are returned on time, for example through a proof of postal delivery. Return of Goods must be in original packaging (including accessories and documentation) and in new condition. If the goods have been used, encumbered or damaged in

any way IMPREGNEEROUTLET reserves the right to charge depreciation. With regard to what is stipulated in the preceding sentence, IMPREGNEEROUTLET shall within 14 days after reception of the return or 14 days after receipt of return (here is the proof of shipment explicit reference to the contents of the return), will repay. Upon returning the entire purchase the full purchase price will be calculated excluding any shipping and / or pay expenses cost is reimbursed to the customer. Upon returning only part of the received purchase, only the purchase price of the returned goods repayment. Additional costs resulting from a more expensive shipping method than the cheapest standard delivery are never refundable. The return of the delivered goods is entirely at the expense and risk of the buyer.

#### 4.2 The right of withdrawal does not apply to:

- Service contracts after full implementation of the service, and only if the performance has begun with the express prior consent of the consumer and the consumer has declared that he will lose his right of withdrawal once the contract is fully performed by the trader;
- Goods or services whose price is dependent on fluctuations in the financial market outside the supplier's control, which may occur within the withdrawal period, goods which are manufactured according to specifications of the consumer, such as customization, or clearly personalized character .
- Products whose shelf life within the grace period of 14 days has elapsed (decay).
- Sealed products that are not suitable for health and hygiene reasons to be returned and which the seal has been broken after delivery.
- For goods or services that can not be returned because of their nature, for example for hygiene or that spoil or become obsolete.

## 5. Data

5.1 If you place an order with IMPREGNEEROUTLET, your data will be included in the customer base of IMPREGNEEROUTLET. IMPREGNEEROUTLET adheres to the Data Protection Act and will not provide your information to third parties.

2.5 IMPREGNEEROUTLET respects the privacy of the users of the website and ensures confidentiality of your personal information.

3.5 IMPREGNEEROUTLET sometimes makes use of a mailing list. Each mailing includes instructions to remove yourself from this list.

## 6. Warranty and conformity

6.1 The operator guarantees that the products and / or services meet the contract specifications stated in the offer, the reasonable requirements of reliability and / or usability and the existing legislation on the date of the conclusion of the contract and / or government regulations.

6.2 By the trader, manufacturer or importer as a guarantee scheme does not affect the rights and claims that consumers in respect of a failure to fulfill the obligations of the employer against the employer to claim under the law and / or the distance contract.

6.3 If it appears that the goods delivered wrong, inadequate or incomplete, then the customer (before proceeding to return to IMPREGNEEROUTLET) these defects within two months after discovery of the defect in writing to IMPREGNEEROUTLET. Return of Goods must be in original packaging (including accessories and documentation). Commissioning after detection of failure, damage occurring after detection of failure, encumbrance and / or resale after detection of failure, does the right to claim and return void.

6.4 If the customer complaints are found justified by IMPREGNEEROUTLET, IMPREGNEEROUTLET the goods delivered at the choice of the consumer free of charge repair or replacement. IMPREGNEEROUTLET potential liability for damages is limited to no more than the invoice amount of the relevant property, or (at the option of IMPREGNEEROUTLET) to the maximum in the case concerned the liability of IMPREGNEEROUTLET amount covered. Any

liability of IMPREGNEEROUTLET for any other form of damage is excluded, including additional compensation in any form whatsoever, compensation for indirect or consequential damages or damages for lost profits.

5.6 IMPREGNEEROUTLET is not liable for damages caused by intent or equivalent recklessness of non-managerial staff.

6.6 This warranty does not apply if: A) as long as the purchaser against IMPREGNEEROUTLET is in default; B) the customer has parried the delivered goods themselves and / or processed by third parties to repair / or edit. C) delivered to abnormal conditions have been exposed or otherwise careless handling or contrary to the instructions of IMPREGNEEROUTLET and / or instructions on the packaging;

## 7. Offers

7.1 Offers are not binding unless otherwise stated in the offer.

7.2 Upon acceptance of an offer by the buyer, IMPREGNEEROUTLET the right to the offer within 3 working days of receipt of such acceptance to revoke or to deviate.

7.3 Verbal agreements IMPREGNEEROUTLET only after an explicit and confirmed in writing.

7.4 Offers of IMPREGNEEROUTLET not automatically apply to reorders.

5.7 IMPREGNEEROUTLET can not be held to its offer if the customer should have understood that the offer or any part thereof, an obvious mistake or error.

7.6 Additions, modifications and / or further agreements are effective only if agreed in writing.

## 8. Agreement

8.1 An agreement between IMPREGNEEROUTLET and a customer can only exist after an order by IMPREGNEEROUTLET feasibility is assessed.

2.8 IMPREGNEEROUTLET reserves the right, without giving any reason not to accept orders or contracts or only to accept the condition that shipment takes place on delivery or prepayment.

## 9. Images and specifications

9.1 All images; photographs, drawings, etc .; eg data concerning weight, dimensions, colors, graphics, labels, etc. on the website of IMPREGNEEROUTLET only approximate, are indicative and may not lead to damages or rescission of the contract.

## 10. Force Majeure

1.10 IMPREGNEEROUTLET is not liable if and when she can not be fulfilled due to force majeure.

10.2 Force majeure comprehends any strange reason, and any circumstance, which she can not reasonably be held responsible for her. Delay or failure by our suppliers, disruptions in the Internet, disruptions in the electricity failures in e-mail traffic and disturbances or changes in any third party technology, transport problems, strikes, government measures, supply delay, negligence by suppliers and / or manufacturers of IMPREGNEEROUTLET as well as from individuals, disease, defects in appliance or shipment tools count explicitly as force majeure.

3.10 IMPREGNEEROUTLET reserves in case of force majeure to suspend the right to its obligations and is also entitled to dissolve the agreement in whole or in part, or to claim that the content of the agreement is amended so as execution remains possible. In no event IMPREGNEEROUTLET is obliged to pay any penalty or damages.

10.4 If IMPREGNEEROUTLET at the time the force majeure already partially fulfilled its obligations or only partially fulfill its obligations it is she entitled to invoice the already delivered or deliverable part separately and the buyer is obliged to pay this invoice as if it concerned a separate contract. This does not apply if the already delivered or deliverable part has no independent value.

## 11. Liability

1.11 IMPREGNEEROUTLET is not liable for damage to buildings or other property caused by improper use of the products. Before use, read the instructions in the technical data sheet, the relevant safety data sheet and / or consult our website.

## 12. Retention of title

12.1 Ownership of all by IMPREGNEEROUTLET to the customer sold and delivered goods remains with IMPREGNEEROUTLET until the customer's claims IMPREGNEEROUTLET under the agreement or previous or subsequent similar agreements not satisfied until the customer performed or to be performed under this or similar agreements have not been met and until the customer's claims IMPREGNEEROUTLET due to shortcomings in the performance of such obligations are not met, including claims relating to penalties, interest and costs, all as defined in Article 3: 92 BW.

12.2 The goods delivered by IMPREGNEEROUTLET which are subject to retention of title may only be sold in the course of normal business activities and must never be used as currency.

12.3 The customer is not entitled to pledge under the title falling or encumber in any other way.

12.4 The customer gives unconditional and irrevocable consent to IMPREGNEEROUTLET or appoint a by IMPREGNEEROUTLET third, in all cases where IMPREGNEEROUTLET its property to exercise, all those sites and locations where its property will be located over and business there to join take.

12.5 If third parties seize the property delivered or rights to establish or exercise, the customer is obliged IMPREGNEEROUTLET as soon as reasonably may be expected to inform.

12.6 The customer is obliged to insure the goods delivered under retention of title and to keep them insured against fire, explosion and water damage and theft and the policy of this insurance on first request for inspection to IMPREGNEEROUTLET.

## 13. Applicable law / jurisdiction

13.1 All agreements are subject to Dutch law.

13.2 Disputes arising from an agreement between IMPREGNEEROUTLET and copper, which can not be resolved by mutual agreement, the competent court within the district of East Brabant knowledge unless IMPREGNEEROUTLET there prefer the dispute to the competent court of the domicile of the purchaser, and with the exception of those disputes that fall under the jurisdiction of a magistrate.

Version valid from 01-09-2014